Wire and RTP Activity Report FAQs

What is the Wire and RTP Activity Report?

The Wire and RTP Activity Report is the updated version of the Incoming/Outgoing Wire Activity Report, which allows you to view wire and Real Time Payments (RTP) transactions for your entitled accounts with enhanced searching, filtering, and expandable details within the report. All users with access to the Incoming/Outgoing Wire Activity Report will automatically have access to the new, updated report.

Where can I find the Wire and RTP Activity Report in KeyNavigator?

You can access the Wire and RTP Activity Report by visiting the **Information Reporting** dashboard and selecting the report link from the left-hand side labeled **Wire and RTP Activity Report** underneath the Other Reports section.

What is different from the previous report?

The new Wire and RTP Activity Report unifies RTP and wire transaction activity in one view and adds modern search/filter capabilities (by date, accounts, types, amounts, text), expandable addenda details, and saved reports.

I selected Previous Day and am seeing No Records Found. Where are my transactions?

Due to the nature of RTP transactions and their ability to be sent/received seven days a week, Previous Day represents the previous calendar day in this report.

What are the report's limits?

The report displays up to 4,000 transactions per search. If more are found, you'll be prompted to **Download all (CSV)**, **Display 4,000**, or **Cancel and Refine** to narrow results.

Can I export my data?

Yes. Click **Export** to download a CSV that mirrors the on-screen columns and any filters you applied.

Can I save my favorite filter combinations?

Yes. You can Save a **Custom Report**, open it from **Saved Reports**, and **Manage** them (set Primary, rename, delete). Only one report can be Primary at a time; choosing a new Primary unchecks the previous one.

Will my previous "Saved Reports" carry over automatically?

Saved Reports for the Wire and RTP Activity Report are managed within this new report. If you previously saved reports elsewhere, create new Saved Reports in the new report to reflect the Wire and RTP filters and parameters.

Where did my Incoming/Outgoing Wire Activity — View Quicklink go?

The existing Quicklink, **Incoming/Outgoing Wire Activity — View**, has been removed. To add the new Wire and RTP Activity Report as a Quicklink, please go to your **KeyNavigator Dashboard**, select the **Settings icon** next to Quicklinks, and add the updated report.

Why do I have both the Incoming/Outgoing Wire Activity Report and the Wire and RTP Activity Report?

Some users may have the Incoming/Outgoing Wire Activity Report in both Information Reporting and under Payables. The Incoming/Outgoing Wire Activity Report that lives in Information Reporting is being modernized and refreshed. The report that exists in Payables will not be impacted.