



Thrivng Planet

Key remains committed to upholding the tenets of its climate strategy and achieving its public commitments. We monitor the changing landscape of climate policy and adapt our actions while adhering to applicable laws and regulations. We recognize the impactful role we can play in minimizing the impacts of climate change through activities such as sustainable financing for our clients, operational energy efficiency measures, and enhanced climate risk management practices.

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Climate stewardship

At Key, we consider sustainability and climate stewardship as important components of our business strategy. We continuously seek opportunities to increase our sustainable financing activities while investing in our own operations to meet our climate goals. Over the past year, Key worked to streamline and right-size our climate risk management program to more broadly integrate climate-related risks into our enterprise risk management framework and strategy. This enables us to better prepare for an increasingly unpredictable climate and rapidly evolving marketplace.

Climate strategy

Working across the enterprise, Key has made significant progress in each of its three climate strategy pillars throughout 2024. This included strengthening the foundation of our sustainability and climate programs and practices and expanding meaningful engagement with internal stakeholders who are critical to the success of this work.

Our climate strategy centers around three core pillars:

- **Mobilizing capital to support clients and communities:** We are committed to supporting our clients and the communities we serve in their climate adaptation and mitigation efforts. This includes investing in sustainable projects and initiatives that promote environmental resilience and social well-being.
- **Achieving operational sustainability:** We are taking action to reduce our own environmental footprint. This includes implementing sustainable practices across our operations, from energy efficiency to paper and e-waste reduction to sustainable procurement.

- **Evolving Climate Risk Management:** We work cross-functionally to identify climate-related risks to enhance our management practices and address potential climate impacts to our business. We support our clients in their transition to a low-carbon economy, providing them with resources to adapt to a changing climate and thrive.

As our understanding of climate-related risks continues to grow, our climate strategy will continue to evolve. We are committed to engaging with and supporting our clients through their adaptation efforts, and ensuring our practices, products and services are aligned to meet our collective short- and long-term climate goals.

2024 highlights

We are pleased to share notable progress on our public commitments and program capabilities. Through year-end 2024, Key has:

- Financed or facilitated more than \$16 billion toward our \$38 billion sustainable finance commitment to address climate change and support green initiatives.
- Reached 50% of our goal to achieve carbon-neutral operations across our Scope 1 and Scope 2 greenhouse gas (GHG) emissions²¹ by year-end 2030.
- Advanced our analytical capabilities to assess the physical impacts of climate change on our portfolio, including exposure to our real estate and LMI portfolios.

²¹ Refer to [The Greenhouse Gas Protocol](#) for Scope definitions.



Mobilizing capital to support our clients and communities

The most tangible and impactful way Key, as a financial institution, can deliver on its climate commitments is through supporting our clients in their transition to a low-carbon economy. Through our everyday business activities, we finance or facilitate projects that enable offerings for clean energy production and storage, transportation, agriculture, and buildings. These activities help our clients develop long-term climate resiliency. We also seek opportunities to invest in emerging clean energy and technology markets and diversify our sustainable finance portfolio where possible. We participate in the green, social, and sustainable bond market not only to promote sustainable practices but to deliver on our purpose to help our communities thrive. Key has a commitment to finance or facilitate \$38 billion to address climate change and support green initiatives. This commitment helps reduce potential transition-related risks²² to our business while supporting our objective to remain among the leaders in North American renewable energy project financing. **Through year-end 2024, we deployed more than \$16 billion toward our \$38 billion commitment — achieving more than 40% of our goal.**

Sustainable Finance

	2024 Activity	2023 Activity	2022 Activity	Total
Renewable energy	\$3.8Bn	\$2.6Bn	\$3.5Bn	\$9.9Bn
Green, social, and sustainable bonds — Debt Capital Markets offerings	\$624.5MM	\$426.4MM	\$515.0MM	\$1.6Bn
Green, social, and sustainable bonds — Public Finance offerings	\$1.9Bn	\$1.6Bn	\$564.0MM	\$4.1Bn
Key Equipment Finance	\$175.0MM	\$201.8MM	\$141.0MM	\$517.8MM
Residential Solar — Consumer Bank ²³	\$0.0MM	\$0.0MM	\$252.9MM	\$252.9MM
Total	\$6.5Bn	\$4.8Bn	\$5.0Bn	\$16.4Bn

²² Transition risks include policy constraints on emissions, imposition of carbon tax, water restrictions, land-use restrictions or incentives, market demand and supply shifts, and reputational considerations.

²³ In June 2022, Key ceased solar loan originations through our Consumer Banking business after our solar lending partner was acquired.



Renewable energy

KeyBanc Capital Markets® Utility, Power, and Renewable Energy group has a long-standing reputation of being a market leader in renewable energy, traditional power, and the regulated utility space. Our team of industry experts serves a wide range of clients across solar, wind, battery storage, traditional power, and investor- and municipal-owned utility systems. With a proven track record of success over several decades, we deliver valuable insights and actionable solutions to our clients to help them achieve their strategic business goals.

Through our renewables financing business, Key builds long-term relationships with our clients and delivers best-in-class investment and commercial banking services. We are committed to investing the time and resources to help our clients transition to a lower-carbon economy.

Since 2007, Key has committed more than \$25 billion to the power and renewable energy sector, including more than 2,500 renewable projects sold or financed. Since 2022, we have deployed nearly \$10 billion toward renewable energy projects in pursuit of our sustainable finance commitment.

Key Impact |



Honeycomb Storage Project

Honeycomb Storage Project is a portfolio of four battery energy storage system (BESS) projects under development by Clearway Energy Group in Beaver and Iron counties in Utah. The BESS projects cumulatively total 320 megawatts (MW)/1,280 megawatt hours (MWh) and are the first phase of Clearway's ambitious plan to optimize its existing solar facilities by co-locating battery storage at the same site.

Construction began in December 2024, with commercial operations expected to begin in Q1 2026. KeyBank Capital Markets (KBCM) served as Coordinating Lead Arranger for the \$605 million construction-to-permanent syndicated bank deal. This represents the 19th transaction between Clearway and KBCM, reinforcing our commitment to cultivating long-standing relationships with valued clients.



Clean energy and energy efficiency financing

For more than 50 years, Key Equipment Finance (KEF) has helped organizations acquire equipment to enhance efficiency and profitability. As the seventh-largest bank-affiliated equipment financing company in the United States, KEF manages nearly \$14 billion in assets. KEF works with KeyBank to deliver customized lease and financing solutions for commercial and government entities, leveraging expertise across sales, asset management, legal, credit, and customer service.

The group's capital markets team arranges large, multi-investor transactions through syndication. KEF also specializes in financing to the bank channel and government markets, and is a leader in clean energy financing including tax equity, power purchase agreements, and efficiency-as-a-service. The clean energy team provides comprehensive, single-source support and technology expertise for projects including distributed generation and storage, energy efficiency, solar, HVAC, and electric vehicle fleets. In 2024, KEF financed \$175 million in clean energy projects, contributing to Key's sustainable finance commitment.

Key Impact |



Investing in solar projects

SolAmerica Energy and KeyBank partnered for tax equity and construction financing for SolAmerica's portfolio of solar projects in Illinois. The 18 MW solar portfolio comprises seven projects in Illinois that SolAmerica will manage and operate, using a \$50 million construction loan from KeyBank and a \$79 million sale leaseback tax equity commitment from Key Equipment Finance (KEF).

KeyBanc Capital Markets served as the administrative agent and collateral agent on this transaction, with KEF serving as the sole tax equity investor. This partnership is yet another demonstration of Key's leadership in renewable energy financing and advisory services and KEF's leadership in equipment financing. It continues the history of developing successful renewables projects together with SolAmerica — using Key's broad range, comprehensive capital solutions, and industry-leading expertise. Projects like this also further Key's commitment to help bring additional renewable energy to the grid in the U.S. These projects are expected to reach commercial operation in 2025.



Green, social, and sustainable bonds²⁴

Through our Debt Capital Markets and Public Finance teams, we participate in the green, social, and sustainable (GSS) bond market. This is another tangible way we demonstrate our commitment to mobilizing capital to support our clients and communities.

KBCM's Debt Capital Markets (DCM) team participated in 6 GSS bond offerings, raising \$624.5 million in proceeds to support environmental and social benefits. DCM led four GSS offerings, including a \$489 million private placement transaction to finance a portfolio of wind and solar renewable assets owned by a large utility holding company.

Our Public Finance (PF) team participated in 57 GSS financings totaling nearly \$1.9 billion. PF played a lead role in 54 of those transactions. In 2024, there continued to be significant growth in the area of affordable housing, which saw an increase of 29% in the par value of the bonds as compared to 2023.

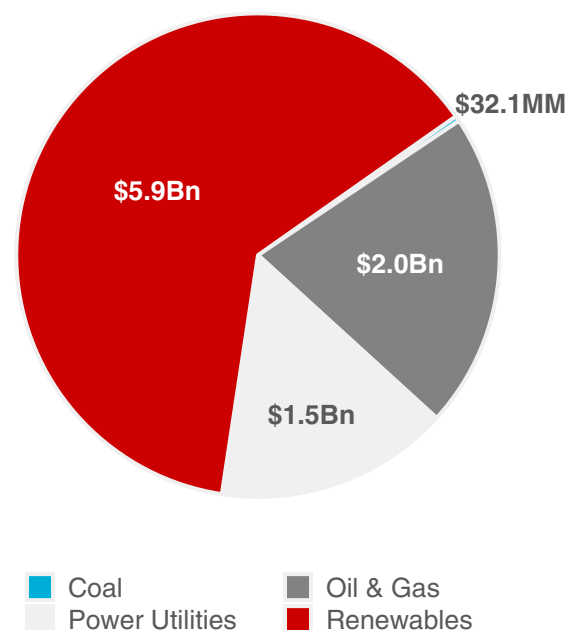
Commercial portfolio

Our portfolio is diversified across sectors, with lower concentrations in areas with higher climate-related risk, such as agriculture, automotive, chemicals, metals and mining, oil and gas, utilities (non-renewables), and transportation. Industries with high and medium risks may need additional financing to support their transition, and Key is committed to supporting our clients in this space where possible. As illustrated by the chart to the right, we were particularly active in the renewables sector in 2024.

Within the energy sector, Key's single largest aggregate outstanding loan exposure is to renewables. Compared to 2023, our 2024 portfolio has seen an 8% reduction in the high-carbon usage sectors and an 18% increase in the renewables sector, further supporting our commitment to helping finance and facilitate a low-carbon economy.

Energy-Related Commercial Portfolio²⁵

Outstanding as of December 31, 2024



This chart reflects commercial loans and leases only as of December 31, 2024.

²⁴ Reported dollar amount total represents KBCM's share of third-party designated, company designated, and self-designated GSS transactions.

²⁵ Credit risk industry reporting is done on an "as-is" basis and reflects most current North American Industrial Classification System (NAICS) industry code assigned, which may vary from NAICS code assigned in historical reporting. "Coal" includes coal and support activities sub-industries of metals and mining. "Oil & Gas" includes the entire oil and gas industry. "Power Utilities" excludes renewables, water and sewer, and other waste disposal from the utilities industry. "Renewables" includes non-carbon power NAICS codes (e.g., solar, wind, hydro, nuclear, and biomass).



Achieving operational sustainability

Key continues to focus on improving our operational sustainability by making our facilities more efficient and seeking to invest in renewable energy projects that help reduce our carbon footprint while adding renewable energy to the grid. Our Sustainability and Corporate Real Estate teams collaborate to develop Key's operational sustainability strategy, engaging internal stakeholders and industry experts to evaluate opportunities that align with our corporate culture and values, including helping our clients and communities thrive.

Key's Corporate Real Estate Solutions team leads many of our operational sustainability activities, making necessary facility improvements through the application of green building principles and investing in building management systems and equipment upgrades across our footprint. We continue to see the positive effects of Key's continual effort to profitably reduce our environmental footprint. By tracking energy consumption and greenhouse gas (GHG) emissions at the site level, we can best allocate resources for capital improvements and identify inefficient equipment due for upgrades. **In 2024, we spent more than \$4.7 million on energy efficiency projects across our footprint.**

We are working hard toward our commitment to be carbon neutral for our Scope 1 and Scope 2 GHG emissions by 2030. This includes a commitment to source 20% of our energy from renewable sources by 2030, and 60% by 2050. To achieve these goals, we are working with a trusted partner to develop a strategy focused on facilities in markets where we have the highest energy consumption, while providing financial and sustainability benefits to our business. We have a legacy of tracking and reporting our material environmental metrics such as emissions, energy, and waste, and we continue to see progress from these efforts.

Operational sustainability commitments and progress



Operating renewable energy

Commitment: Achieve 20% renewable energy use in our operations by 2030, and 60% by 2050.

2024 Progress:

We achieved
6%
renewable energy use in our operations.



Carbon neutrality

Commitment: Achieve carbon neutral operations across our Scope 1 direct and Scope 2 indirect emissions by year-end 2030.

2024 Progress:

We achieved
50%
of our commitment (compared to a 2016 baseline).



Waste reduction and management

Key continues to evolve its waste management program by integrating digital transformation with responsible operational practices. Our efforts focus not only on reducing our environmental impact but on enhancing our clients' experience and driving internal efficiencies.

Paper reduction and e-waste management

Reducing paper usage and responsibly managing electronic waste are core components of our waste management program. For the past several years, Key has made a concerted effort to reduce paper consumption. In 2024, Key began a "Refresh and Reset" program that seeks to reduce significantly the number of printers, lower maintenance costs, and decrease overall print volumes in the corporate and retail environments.

In addition to paper reduction, this program is an example of how the bank responsibly manages electronic waste through a certified partner. End-of-life printers are decommissioned and the vendor partner ensures the proper disposal and repurposing of usable equipment. The organization also receives credit from the resale of repurposed devices and as a result, is spending less on paper and ink, contributing to the cost-efficiency of the program. Key maintains similar operational programs when decommissioning ATMs and other IT hardware once all sensitive data has been removed properly.

To further support these goals, internal policies have been established to reinforce responsible printing practices. These include controls on color printing and print volumes and regular monitoring of print activity. These efforts have resulted in a steady decrease in paper use and a growing adoption of paperless workflows across the organization.

Paperless solutions that enhance the client experience

Digital transformation is another central aspect of reducing paper use while improving our client experience. Continuous improvements to the online and mobile banking platforms make it easier for clients to manage their accounts without relying on paper-based processes and encouraging adoption of paperless statements and online communication. Features such as digital signatures, secure document storage, real-time alerts, and intuitive interfaces

offer a convenient, secure and environmentally responsible alternative to traditional banking methods.

Together, these initiatives represent Key's integrated approach to waste reduction and management — combining operational excellence, digital innovation, and environmental responsibility. By aligning sustainability with business performance and client value, we are building a more efficient and resilient organization for the future.

2024 Waste Reduction and Recycling

Waste Type	Waste Diverted (metric tons) 2024
Recycling – Bank Equipment	37.4
Recycling – Metal	0.0
Recycling – E-Waste	72.0
Recycling – Furniture	2.4
Recycling – Lighting Products	0.5
Recycling – Mixed	0.3
Recycling – Paper	8.6
Recycling – Shredded Paper	2,179.6
Recycling – Solid Waste	322.2
Total Recycling	2,623.0
Total Landfilled	2,125.0
Total Waste	4,748.0
Diversion Rate	55%

As of December 31, 2024.



Supply chain sustainability

Third Parties are important partners in advancing Key's corporate responsibility (CR) strategy, and we are deliberate in integrating CR into supply chain relationships. Key uses a request-for-proposal questionnaire that considers CR topics during the Third Party planning, due diligence, and selection processes. Through supplier access, we work to make our procurement practices support businesses of all backgrounds, and we make choices based on who can most effectively serve Key and our clients. All selection decisions are based on legitimate, non-discriminatory business justifications such as total cost, quality, and experience.

Key's Third-Party Supplier Code of Conduct, which has been in place since 2016, reflects our current expectations on human rights, business conduct and ethics, compliance with laws, sustainable practices, and workplace health and safety. We encourage Third Parties to demonstrate a commitment to responsible climate stewardship, to assess their broader environmental impacts, and to encourage sustainable practices in their own supply chains. To learn more about Key's Third-Party Supplier Code of Conduct, visit the [Public Notices](#) page on key.com.

Accountability is a two-way street, and Third Parties are encouraged to hold Key accountable for its actions as well as by reporting any suspected or known violation of Key's Code of Business Conduct and Ethics through our anonymous ethics helpline.

Cloud services

As part of our Cloud Acceleration Program, we are working toward the strategic goal of migrating applications from our traditional physical data centers to the cloud by the end of 2025. To that end, we will exit our last owned data center in Cleveland, Ohio, at the end of 2025. Today, our cloud service provider is carbon neutral and seeks to run its data centers on carbon-free energy by 2030. The provider has built a collection of tools to help companies accurately report emissions associated with use of their cloud services and subsequently take action to reduce emissions.

The transition to cloud services has and will serve many purposes for Key, including enabling us to drive operational and business efficiencies; reduce costs; innovate through technology; and better serve our clients. Additionally, use of cloud services contributes positively to our efforts in minimizing greenhouse gas emissions toward our goal of achieving operational carbon neutrality. In 2025, we will continue focusing on optimizing our suite of business applications to further drive efficiency.



Energy consumption and greenhouse gas emissions data²⁶

Energy consumption (MWh)

Scope/Source	2022	2023	2024
Direct Energy	60,559	51,921	48,665
Natural Gas	53,390	45,608	42,078
Diesel – Stationary	231	225	168
Propane	1,263	1,094	959
Number 2 Fuel Oil	2,354	1,666	1,622
Jet Fuel (Jet A or A-1) ²⁷	3,321	3,328	3,838
Indirect Energy	92,615	88,473	84,247
Electric Power	87,614	83,070	79,406
Renewable Energy	5,001	5,403	4,841
Total Direct & Indirect Energy	153,174	140,394	132,912

Normalizing factors

Scope/Source	2022	2023	2024
Total Active Sites	1,105	1,057	1,027
Teammate Headcount (full year average)	17,660	17,692	16,753
Consolidated Total Assets (\$ billion)	189.8	188.3	187.2

²⁶ GHG data has been verified by Apex – Scope 1 and Scope 2 emissions as well as the Scope 3 categories business travel, fuel- and energy-related activities, waste generated in operations, employee commuting, and upstream leased assets. Total Active Sites represents the number of sites with Scope 1 and 2 energy data in Key's operational control. This varies from the number of branches and ATMs listed in KeyCorp's 10-K as some sites are leased or are not supported by direct billing and are therefore represented in Key's Scope 3 upstream leased assets emission estimation. 100% of the Electric Power consumed above is derived from the grid.

²⁷ Includes both corporate and company jet travel



Greenhouse gas emissions (MT CO_{2e})

Scope/Source	2022	2023	2024
Scope 1	11,424	9,803	9,236
Natural Gas	9,676	8,265	7,626
Diesel – Stationary	59	57	43
Propane	272	236	207
Number 2 Fuel Oil	596	422	411
Jet Fuel (Jet A or A-1)	821	823	949
Scope 2 – Location Based	31,084	28,026	26,266
Electric Power	31,084	28,026	26,266
Scope 2 – Market Based	28,930	24,454	24,151
Electric Power	29,461	25,129	24,681
Renewable Energy – Solar	-531	-675	-530
Scope 3	76,005	60,678	57,652
Category 1: Purchased Goods and Services	11,035	3,381	2,509
Category 2: Capital Goods	4,785	3,903	4,233
Category 3: Fuel- and Energy-Related Activities	3,545	3,260	2,818
Category 4: Upstream Transportation and Distribution	8,459	10,337	8,549
Category 5: Waste Generated in Operations	1,376	1,206	1,323
Category 6: Business Travel	14,400	14,134	12,706
Category 7: Employee Commuting ²⁸	24,498	17,651	21,040
Category 8: Upstream Leased Assets	7,907	6,805	4,473

Totals	2022	2023	2024
Total Scope 1 & 2 (Location Based)	42,508	37,829	35,502
Total Scope 1 & 2 (Market Based)	40,354	34,257	33,387
Total All Scopes (Location Based)	118,513	98,507	93,154
Total All Scopes (Market Based)	116,359	94,935	91,039

²⁸ Employee commuting emissions include energy use from office equipment, home heating, and cooling.



Evolving climate risk management

Key recognizes the significance of climate-related risks to our businesses, operations, customers, the communities we serve, and the financial system in which we operate. Key is taking action to better identify, assess, and manage this risk. We continue to deploy resources for building these capabilities internally.

Throughout 2024, we made notable progress across multiple workstreams in our climate risk program. Some highlights include:

- Advanced our analytical capabilities to assess the physical impacts of climate change on our portfolio

- Enhanced our reporting capabilities and established a standard frequency of reporting to Board and executive leadership

- Launched an enterprise-wide climate risk module via our online learning management system

- Increased direct engagement with our lines of business around climate risk awareness

- Piloted our transaction-level scorecard to gain insights into clients' preparedness to manage climate-related physical and transition risks



Task Force on Climate-Related Financial Disclosures (TCFD)

More detailed climate-related disclosures will be found in our forthcoming 2024 TCFD Report. The report will provide our stakeholders with greater transparency about our climate-related journey and following the recommendations of the TCFD.

View our current corporate responsibility disclosures at key.com/crreport.



Governance of climate risks and opportunities

At Key, we believe successful risk management — specifically management of risks related to corporate responsibility, including climate change — comes from the top and cascades through our organization from the Board of Directors (the Board) to our lines of business. The Board oversees our policies and practices on significant issues and topics relative to corporate responsibility, including climate change, and provides guidance on initiatives and strategies. The Board also seeks to ensure Key operates in a manner aligned with shareholder expectations, oversees management’s work to achieve climate-related goals and targets, and serves as the foundation for our ability to manage climate-related risks and opportunities.

Corporate governance of climate risk



*Level II Committees align to Risk Committee unless otherwise noted

Our Nominating & Corporate Governance Committee oversees climate strategy, the Risk Committee has oversight of and accountability for climate risk, and the Audit Committee considers climate-related issues through its oversight of the integrity of KeyCorp’s financial statements, including reviewing disclosures made in our SEC filings. All committees report to the full Board and continue to incorporate additional insights from climate risk analysis into ongoing monitoring, governance, and strategy refinement.



Climate Risk Management Program Leadership Framework

The leadership framework for Key's climate risk management program outlines the hierarchy of climate risk oversight at Key, including the workstreams that are led by subject matter experts in respective organizational areas. The Enterprise Risk Management Committee (ERMC), chaired by the Chief Risk Officer, supports the management of emerging and top risks. Since climate is a transverse risk, the ERMC has incorporated climate as a risk vector that warrants independent consideration under its ERM policy. It also serves as the governance body providing oversight of risks related to risk culture, conduct, ethics, corporate responsibility, and climate. The ERMC is the Approving Body of the climate risk management program that oversees, reviews, modifies, and recommends for approval policies and programs related to corporate responsibility matters, including climate risk. The Climate Oversight Council (COC) is an advisory council that provides high-level oversight of the program and tracks outputs to ensure critical milestones are met. The COC also maintains alignment with the Corporate Responsibility & Sustainability Working Group on Key's broader corporate responsibility framework, including reviewing external climate disclosures. On a day-to-day basis, Key's Climate Risk Team (CRT) works closely with the Corporate Responsibility team to advance the climate risk program, and regularly reports progress to executive leadership and Board Committees as appropriate. There are nine workstreams operating under the climate risk team with a dotted line to the Sustainability team, led by either first line or second line leadership.

The following table depicts our risk management hierarchy.

Risk Committee of the BOD			
Enterprise Risk Management Committee (ERMC)			
Climate Oversight Council			
Climate Risk Team		Corporate Responsibility & Sustainability	
Climate Risk ID	Scenario Analysis and Stress Testing	Transaction-level Scorecard	Reporting
KeyBank Climate Strategy	Governance and Organization	Data & Technology	Disclosures
	Financed Emissions		

■ 1st Line of Defense ■ 2nd Line of Defense ■ Committee/Council



Climate risk reporting and analytics

We made significant progress in our reporting and analytical capabilities. While volume, quality, and availability of data remain critical, we continue to engage data vendors and employ robust tools to enhance data management and analytics. We have incorporated several key metrics to help us better identify, analyze, and monitor our portfolio's climate risks. We have established a standard frequency of semiannual reporting to the Board and other executive committees to enhance senior leadership's understanding of our climate risks.

Additionally, Key is a member of the Partnership for Carbon Accounting Financials (PCAF), a global collaboration among financial institutions focused on enabling consistent assessments and disclosures of GHG emissions financed by loans and investments. We are currently working to assess financed emissions in select sectors within our portfolio, with the goal of engaging our relevant lines of business around associated transition risk and preparing for forthcoming, required external disclosure.

We will continue to evolve our framework to gain deeper insights into our portfolio's climate risks and opportunities, to better integrate climate risks into Key's overall risk management process, and to continue to prepare for the increasingly complex regulatory environment.

Increasing teammate acumen to identify and assess climate risk

In July 2024, Key launched its first enterprise-wide climate risk module via our online learning management system. At year-end, nearly 1,000 teammates had completed the module. The module is designed to meet several business objectives, including:

- Increase teammate awareness and understanding of the potential implications of climate-related financial risks, and regulatory and stakeholder expectations about climate-related financial risk management.
- Equip teammates with the information necessary to identify, assess, and manage climate risks in their respective roles.
- Foster a culture of strong risk management, including ownership of risk by lines of business.

The module covers several important topics of climate risk, including Key's approach to climate risk management; identification and categorization of climate risks using standard industry terminology; and how climate risks manifest across the bank. The module also outlines existing and pending regulatory requirements, the push for changes from stakeholders, the potential economic impacts of climate change, and insights into why there may be increased regulatory and stakeholder focus on climate risk. Last, the module highlights Key's sustainable financing efforts and approach to assessing climate-related opportunities, particularly with clients who face higher transition risk.



Integrating climate risk into lines of business

Throughout 2024, the CRT increased direct engagement with lines of business around climate risk awareness, impacts, and accountability. CRT collaborated with lines of business on analyzing physical risk and enhancing our transaction-level scorecard.

CRT and Key's teams responsible for home lending collaborated on various physical climate risk analyses to assess exposure to our residential real estate portfolio in the wake of notable extreme weather events that occurred in 2024. To do this, Key enhanced its analytical capabilities to assess and map the physical impacts of climate change to our real estate portfolio, including to our LMI portfolio. Results of these analyses were also presented to management-level committees and the Board.

General engagement with lines of business laid the groundwork for enhancements to the transaction-level scorecard for climate-related risks. In 2024, Key used a pilot version of a climate transaction scorecard to gain initial insights into physical and transition risks for clients in select portfolios, including climate preparedness. Results from the pilot phase demonstrated the need to evolve the implementation of the scorecard to more accurately assess clients' climate risks.

We are encouraged by the progress we made in 2024 across many of our climate risk workstreams, and we look forward to advancing this work more in the coming year.