



2024 Corporate Responsibility Highlights

Community Impact

\$4.7Bn

investments in community development & affordable housing



\$28.4MM

in philanthropic investments further supported by purpose drive teammates that contributed **\$3.3MM** to charities through Key employee programs

\$9.2Bn

invested in our communities in 2024



68,344

HOURS

volunteered by Key teammates in their communities

2,600+

small business loans in LMI communities, totaling \$184.5MM

**11th consecutive
“Outstanding”
CRA rating**

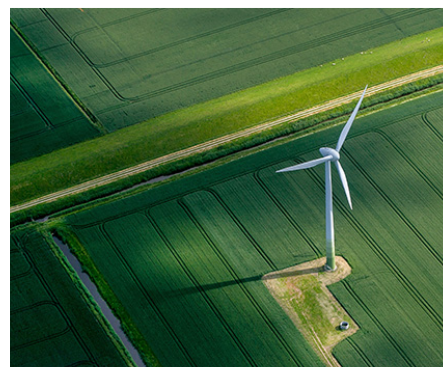
for meeting or exceeding the terms of the Community Reinvestment Act (CRA)



Climate Stewardship

\$6.5Bn

of new capital deployed in 2024 to support green initiatives³



50%

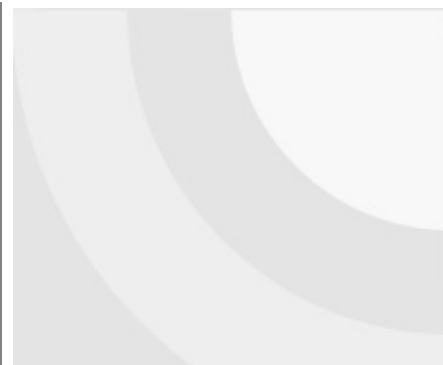
ACHIEVEMENT

toward our commitment to be carbon neutral for our Scope 1 and Scope 2 greenhouse gas (GHG) emissions

Teammates

5,230

teammates are certified Key4Women Business Advisers



82%

teammates indicated they felt engaged in their work at Key via 2024 employee engagement survey results

~534,000

TRAINING HOURS

completed by teammates



16,753

TEAMMATES

at Key (2024 full-year average)

19%

TEAMMATES

took on a new role at Key or received a promotion

³ KeyBanc Capital Markets as lead financier.